

# PSW GROUP

THE EU GDPR IS JUST  
THE BEGINNING!

MORE CHALLENGES TO BE  
COMPLIANT WITH!

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Christian Heutger

DON'T BE TOO LATE



# IT SERVICE PROVIDERS

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## 5 major problems

- 1 Organic growth
- 2 Lack of organization
- 3 Unclear processes
- 4 Practically no KPIs – difficult to manage
- 5 Poor knowledge management



# ALL REQUIREMENTS AT A GLANCE

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**GDPR**

**ePrivacy  
Regulation**

**NIS  
Directive**

**German  
Telemedia  
Act**

**Privacy Management**



**Information Security Management**



**IT Service Management**





# WHICH FRAMEWORKS CAN HELP YOU?

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IT Service Management



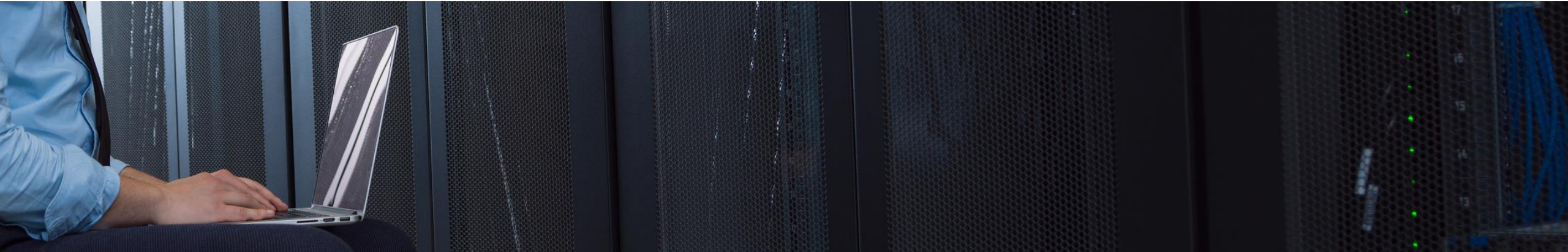
Privacy Management



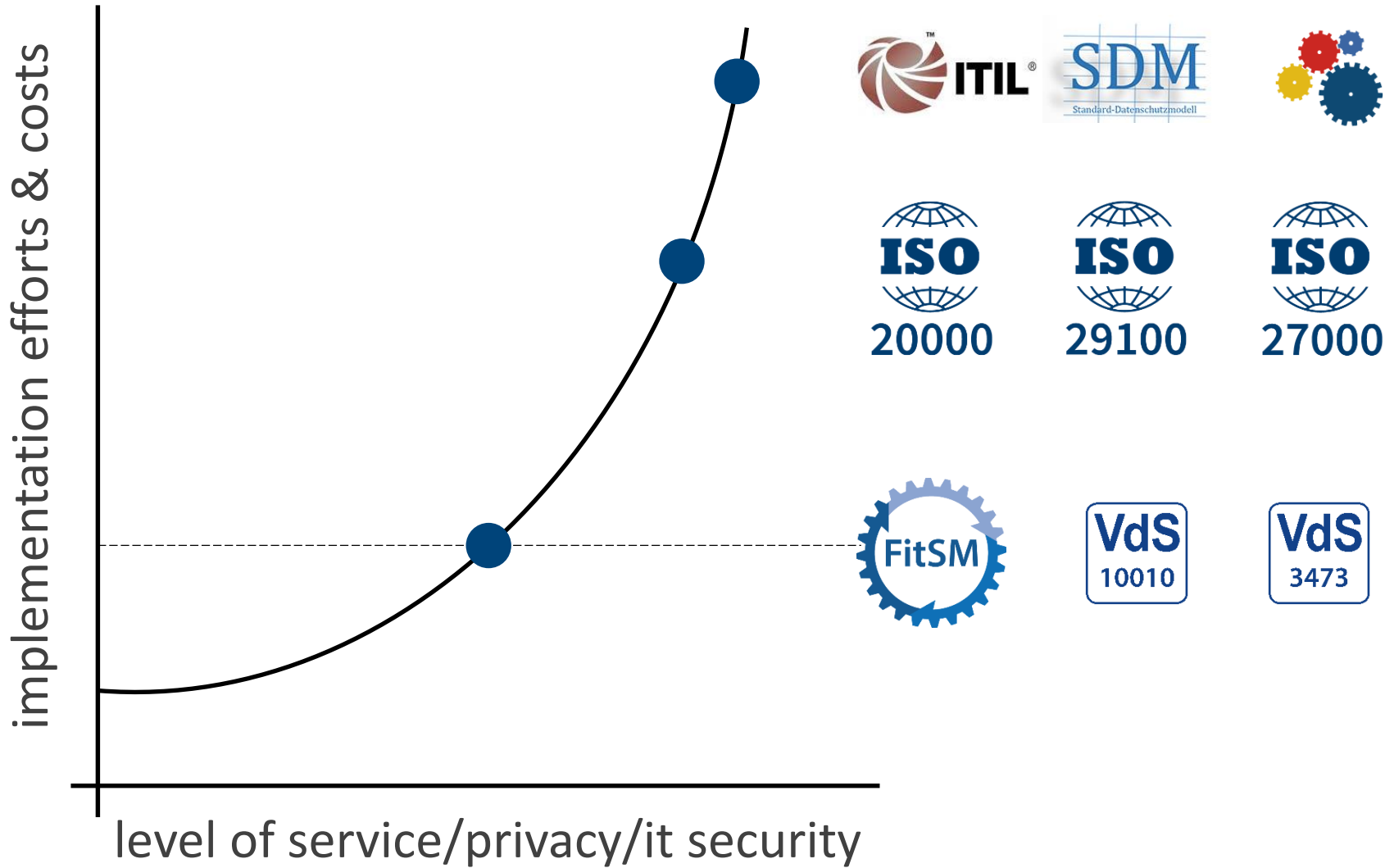
Information Security Management



IT Grundschutz

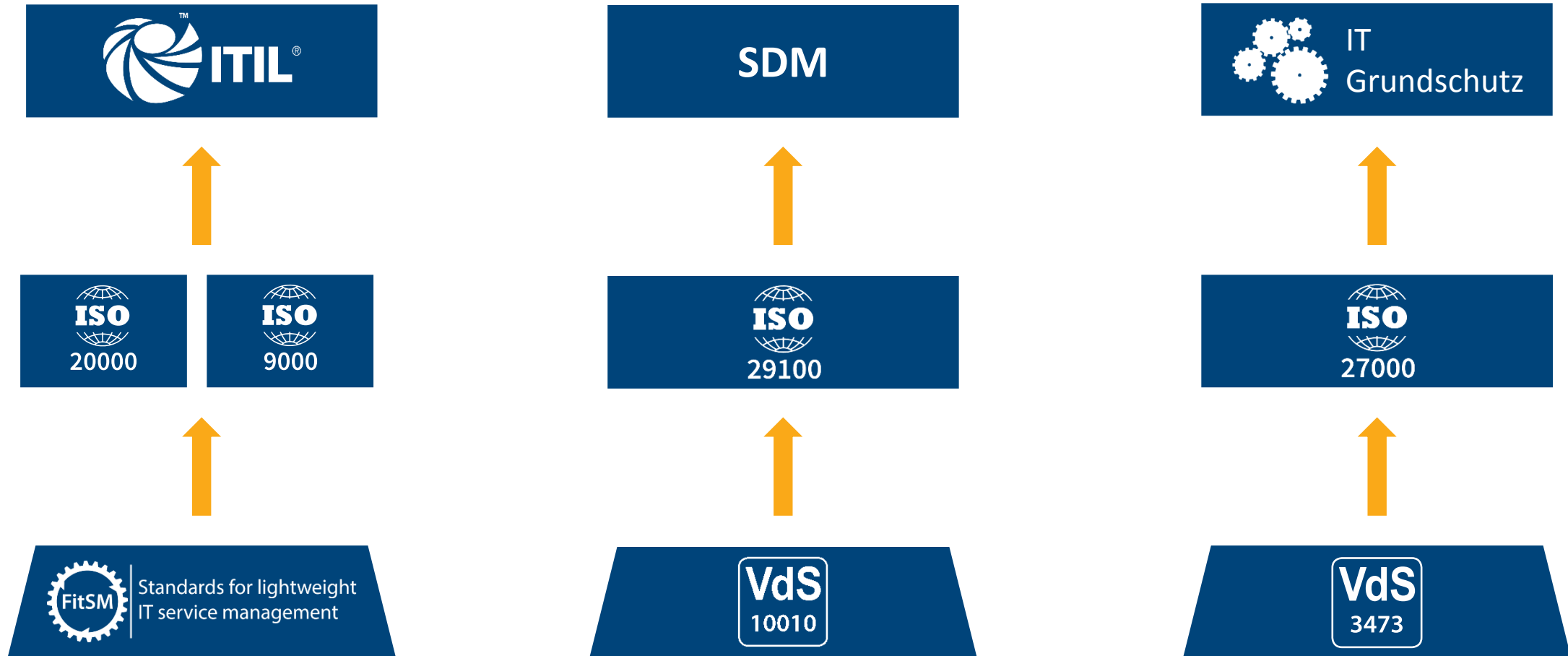


# BUT THERE IS A SOLUTION!



# START FROM THE BOTTOM UP

We support you in consulting and training

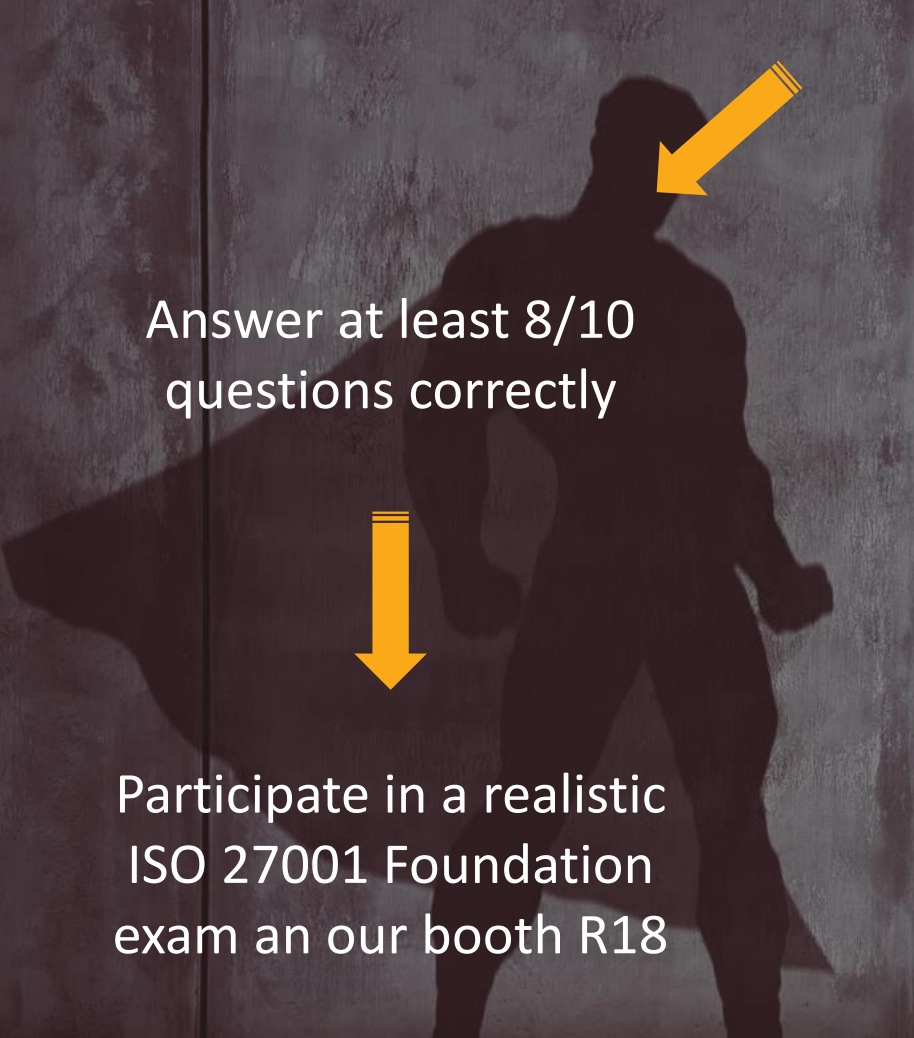





# ALREADY AN EXPERT?

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questions correctly



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**PSW GROUP**

**THANK YOU!**

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